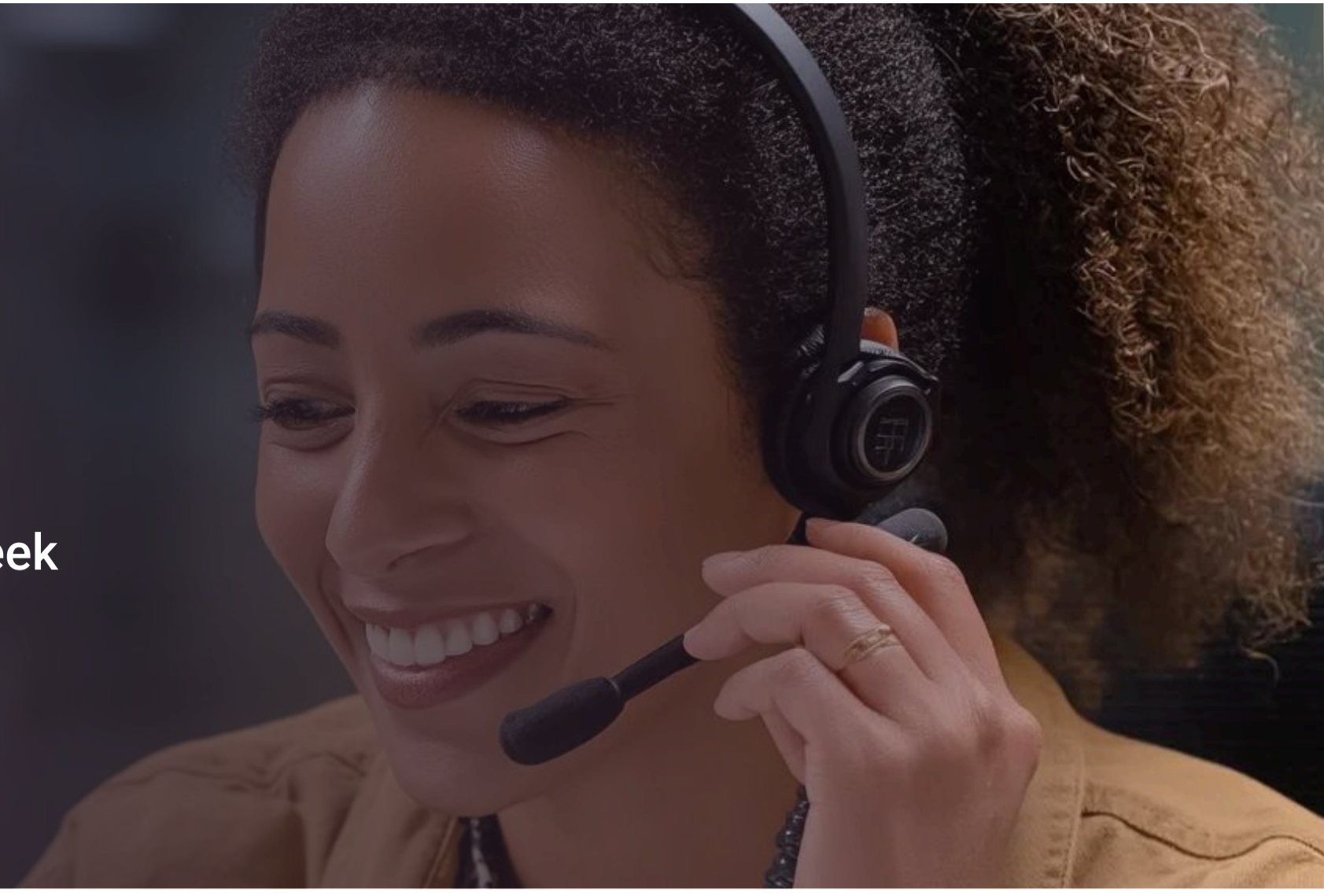


CASE STUDY

Designing an IT Environment Built for Speed, Coordination, and Accuracy

A shift to centralized resources and simplified access gave Van Beek & Company the ability to reduce setup time, improve team coordination, and accelerate client-facing work.



24/7/365 Remote Monitoring And Management



21% To 67% IT Cost Reduction Over 3 To 4 Years



100+ Years Of Combined IT Experience



1,100 End-Users Supported Across 45 Clients

Overview / Summary

At Van Beek & Company, daily operations depend on precision, coordination, and timely access to systems. The firm's previous environment required employees to connect through outdated remote tools, configure laptops manually, and wait far too long to get started on client work.

24x7 implemented a simplified, accessible infrastructure that removed those delays and gave teams immediate access to the tools they needed from the moment they logged in.

The Solution

24x7 redesigned the firm's technology approach to prioritize accessibility, consistency, and rapid onboarding into the work environment. The goal was to eliminate preparation time and make systems immediately usable.

- Centralized applications so employees no longer needed complex device setups.
- Removed dependency on the legacy remote connection model.
- Standardized access across devices to ensure a consistent user experience.
- Enabled teams to launch directly into their workflow without configuration delays.
- Provided ongoing management to maintain performance without internal oversight.

The transformation focused on usability as much as infrastructure, ensuring technology aligned with how accountants and auditors actually work.



"Our admin team is at least 20% more productive, and our audit teams are seeing roughly a 25% increase in efficiency because they can start working immediately."

-Christopher Dean, Business Manager, Van Beek & Company

Remove the Barriers Between Your Team and Their Work

Let's build an environment where employees log in and start producing immediately, without delays, workarounds, or technical friction.

[Get Help Now](#)

Business Challenge & History

The firm's legacy setup created hidden productivity loss. Employees spent valuable time navigating connections and preparing their systems before they could begin actual work. These inefficiencies compounded across departments, especially during audits and time-sensitive engagements.

- Staff had to log into an aging remote system that took time to connect.
- Laptops required manual configuration with specialized software before use.
- New engagements often lost hours to technical preparation instead of execution.
- Coordination between admin and audit teams was slower than necessary.
- Leadership recognized the drag on efficiency but needed a controlled transition.

For Christopher Dean, Business Manager, the issue was not isolated incidents. The environment itself was creating delays that affected how quickly teams could deliver value to clients.

The Benefits or Outcomes

The results showed up quickly in day-to-day productivity. Employees gained back time that had previously been lost to system access and setup, allowing them to focus on analysis, coordination, and client service.

- Administrative coordination improved by roughly 20%.
- Audit teams increased efficiency by approximately 25%.
- Staff could begin work immediately instead of spending hours preparing systems.
- Collaboration improved because everyone worked within the same accessible environment.
- Technology became a support structure rather than a barrier to execution.

These gains were not theoretical improvements. They translated directly into faster engagement readiness and smoother internal collaboration.

Going Forward

Van Beek & Company now operates with an IT environment designed to scale alongside its client demands. Teams no longer plan around system limitations, and leadership has confidence that infrastructure will support growth without introducing new inefficiencies.

With 24x7 continuing to manage and optimize the environment, the firm is positioned to maintain operational speed while adapting to future business needs.